

WEBSITE PRIVACY NOTICE

This Privacy Notice is applicable to the official site of **INGENIERÍA, DESARROLLO E INNOVACIÓN EN METAL, S.A. DE C.V. (INDEINN)**, available at [<https://INDEINN.com/>], as well as to its forms, contact means, sections, contents and resources linked to said portal.

In compliance with the Mexican Federal Law on the Protection of Personal Data Held by Private Parties, its Regulations and other applicable provisions, **INDEINN**, with address [at Calle Diamante #215, Norias de Ojocaliente, C.P. 20367 Aguascalientes, Ags.], and RFC **IDI200805D77**, informs you that it is responsible for the use, processing and protection of your personal data.

I. Personal data that may be collected

- Identification data, such as full name, company name, position, signature, tax ID (RFC), image and other identification data that the user provides through the site or its contact means.
- Contact data, such as email, telephone number, address, contact name and other information necessary to attend to communications or requests.
- Employment, technical or professional data, including commercial information, experience, technical requirements, specialty, references and documentation linked to projects or quotes.
- Asset or financial data, when necessary for quoting, contracting, billing, commercial validation, payments or collections.
- Corporate or documentary data contained in attachments, requests, proposals, quotes, purchase orders, contracts, plans, designs, technical data sheets or documentation voluntarily sent by the user.

II. Sensitive personal data

Through the **INDEINN** website, sensitive personal data is not ordinarily requested. However, if due to the nature of a request, access to facilities, industrial safety, incident response or documentation sent by the user, sensitive personal data were to be collected, they may consist, as applicable, of images and video recordings for access control and security, biometric data for authentication or access control, or health data indispensable for emergency care, industrial safety or compliance with specific protocols.

Such sensitive data will only be processed for explicit, legitimate, specific purposes consistent with **INDEINN's** activities. When the processing of asset, financial or sensitive data requires consent in accordance with applicable law, **INDEINN** will obtain it expressly and, in the case of sensitive personal data, in writing or through verifiable electronic mechanisms.

III. Primary purposes of processing

- Identify and contact you.
- Attend to requests for information, quotes or proposals.
- Follow up on technical or commercial requirements.
- Integrate files of clients, prospects, suppliers or contacts.
- Prepare proposals, quotes, contracts or purchase orders.
- Comply with legal, fiscal, administrative or contractual obligations.
- Process payments, billing or communications linked to products, services, projects or commercial relationships.
- Document, investigate or attend to security incidents, controversies or communications linked to the processing of personal data.

IV. Secondary purposes

- Commercial follow-up.
- Sending of institutional information.
- Invitations, corporate news and service updates.
- Internal analysis of commercial performance and preparation of statistics.

If you do not wish for your personal data to be processed for any or all of the secondary purposes, you may communicate this at any time to the email administracion@INDEINN.com. Refusal for secondary purposes cannot be a reason to deny the services, products or acts derived from the primary purposes.

V. Confidentiality and security

The information and documentation that you send to **INDEINN** through the site or its contact means will be treated with reasonable security and confidentiality measures, according to its nature and the purposes stated in this notice. When said information contains personal, asset, financial data or information subject to enhanced protection, **INDEINN** will endeavor to treat it under criteria of limited access, need-to-know, reasonable safeguarding and regulatory compliance.

VI. Transfers

- Competent authorities, when there is a legal requirement, resolution, grounded mandate or applicable regulatory provision.
- Financial institutions, payment processors, insurers, surety companies or third parties that legitimately intervene in payment, collection, bank validation, billing or financial compliance operations.
- Auditors, external advisors, service providers, information technology, hosting, storage, backup, messaging, surveillance or operational support providers, when their intervention is necessary for the operation of the site or the corresponding legal relationship.
- Clients, commercial counterparties, suppliers, contractors or third parties who need to know certain data for the integration, negotiation, execution or fulfillment of current legal relationships.

INDEINN will not carry out unlimited transfers of personal data. All transfers shall be subject to specific assumptions and the purposes stated in this Privacy Notice. When the transfer requires consent, it will be obtained previously. Likewise, **INDEINN** will ensure that the receiving third parties are subject to confidentiality, security and restricted use obligations of the information consistent with the nature of the transferred data.

VII. ARCO rights and revocation

You may exercise your rights of access, rectification, cancellation or opposition, as well as revoke your consent when legally applicable, by sending a request to the email address administracion@INDEINN.com. Said request must contain, at least, your name, means to communicate the response to you, documentation that proves your identity or representation, a clear description of the data regarding which you wish to exercise any right and any element that facilitates your location.

INDEINN will respond to ARCO or revocation requests within a maximum period of twenty business days counted from their receipt and, if applicable, will make them effective within the following fifteen business days. These periods may be extended in cases permitted by applicable law. The revocation of consent will not have retroactive effects and may imply that **INDEINN** is not in a position to continue attending to your request or providing services, when the processing of data is necessary to comply with legal or contractual obligations.

VIII. Tracking technologies

INDEINN may use cookies, electronic forms, contact records and analogous technologies to facilitate navigation, process requests and improve the user experience. The information obtained by technological means will be treated in accordance with this Privacy Notice and applicable regulations.

IX. Changes to the notice

INDEINN reserves the right to modify, update or adapt this Privacy Notice at any time. Any substantial change may be communicated through the website itself <https://INDEINN.com/> or by means deemed appropriate.

X. Contact

For any questions, clarifications or requests related to the processing of your personal data, you may contact **INDEINN** at the email address administracion@indeinn.com.